



PATIENTS KNOW BEST®
MANAGE YOUR HEALTH

Relatives & Carers User Guide

Logging into the PKB System

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The Home Screen

For more information visit: www.nottsnhsapp.nhs.uk

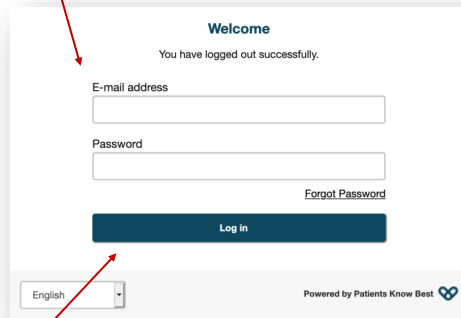


Logging into Patients Know Best [PKB]

Once Sherwood Forest Hospitals, Critical Care Team have created your account, PKB will send you an email containing a link to activate your account.

Once registered **click** on the link within your email to log into PKB.

On the login screen - enter your **email address** and **password** :



Once you have entered your details **click** on the **Log in** button to access your record.

Receiving Notifications

Notifications

When Sherwood Forest Hospitals send you a message a 'notification' will appear on the **Home Screen** and **Events & Messages**, (See Home Screen overleaf) and an e-mail will be sent to your designated email address.

 **View** →

Today  **Update on Isolate Patient** - Online communication
Started By: Kate Lowe | Nurse in CNTTT_Team Connected Notts TTT Training site | General health **1**

To open the notification, on the **Home Screen** **click** on **View**. Alternatively, **click** on the message within **Events & Messages** section.

The Home Screen

The Home Screen is split into sections. These sections are split into the following areas:

◇ **'Notifications'**: appear when a message has been received or when you have received an update from Sherwood Forest Hospitals.

This can be accessed from either the **Home Screen** or **Events & Messages** button.

◇ **'Quick Access Buttons'**: are where you can access the different sections of your record. The various buttons enable you to view messages, access medical leaflets and link you to various NHS websites.

